

This guide is compiled from the FIDI Customs Guide for reference only. Customs regulations change frequently; please consult your Seapoe relocation consultant for the latest requirements before shipping.

Updated 2026

Household Goods/PE

Documents Required

- Corporate clients
- Copy of valid passport (including pages displaying the shipper's name, the DGM (Congolese Immigration Service) entry stamp)
- Detailed inventory, dated, valued, and signed by the shipper
- Work card
- First settlement certificate (supplied by the DGM in the DRC)
- Service certificate (supplied by the employer)
- Settlement and work permit visa (supplied by the DGM in the DRC)
- Tax number (obtained from the Finance Ministry)
- NGO
- Copy of valid passport (including pages displaying the shipper's name, the DGM's entry stamp)
- Detailed inventory, dated, valued, and signed by the shipper
- Framework contract (agreement signed between the government and the NGO establishing the various responsibilities). This contract must specify that the NGO can import personal effects or
- Ministerial agreement (agreement signed between the relevant Ministry and the NGO, renewable every two years). This ministerial agreement must specify that the NGO can import personal effects or
- Ordinary settlement visa
- 1st settlement attestation (supplied by the DGM in the DRC)
- Service certificate (supplied by the employer)
- Tax number (obtained from the Finance Ministry)
- Diplomats
- Copy of valid passport,
- Detailed inventory, dated, valued, and signed by the shipper.
- Diplomatic card (supplied by the employer)
- Tax number of the Embassy.
- VAT number of the Embassy
- Returning Congolese citizens
- Copy of valid passport (including pages displaying the shipper's name, the visa and the DGM's entry stamp). Important: the original passport will need to be presented at customs during the customs clearance process
- Detailed inventory, dated, valued, and signed by the shipper
- Original certificate of change of residence issued by the DRC embassy in the country of origin
- End of service certificate issued by the employer at origin

Remarks

- All original documents should reach your agent at destination at least 15 days before the shipment's arrival (7 days for air shipments)
- Customs clearance will take between 3 to 5 weeks for sea shipments, and 2 to 3 weeks for air shipments.
- For all imports import insurance will be required and mandatory by the government amount between (50-500\$) depend on the CIF value
- For All import air and sea FERI will be required.
- For air shipment less than-300kg =250\$ and +300kg=350\$
- For corporate clients, NGOs and returning Congolese citizens, customs will exempt them from duties and taxes on their personal effects, and one vehicle should those arrive within 6 months of the shipper's arrival in the DRC. Should they arrive after that time, both the personal effects and the vehicle will be considered as commercial items and will be subjected to import duties and taxes.
- Note that a single vehicle (without personal effects) will not be exempted from duties and taxes.
- Corporate clients and NGOs can be exempted for a small air shipment (less than 4m2) and a sea shipment; but not for 2 air shipments or 2 sea shipments.
- Congolese citizens are only allowed one sea or one air shipment.
- Food, alcohol, cleaning products etc. cannot be exempted from duties and taxes and will be viewed as merchandise. They will be subjected to import duties and taxes. Diplomats are the only ones to be exempted on these product categories.
- Import taxes are 1% of the CIF value for corporate clients, NGOs and returning Congolese citizens. Diplomats will pay 0.1%.
- Should the personal effects not be exempted, or should the customer be unable to submit the necessary documents, customs duties and taxes come to approximately 48% of the FOB value.
- Should the value of the items exceed 2500 USD, a request for import and a VERITAS check will need to be requested. Should a BIVAC certificate not be presented, a fine of 100% of the customs duties will be applicable, on top of the customs duties and taxes to be paid.
- Air and sea shipments are generally subject to a customs inspection.

Prohibited items

Customs Prescriptions

- Firearms and ammunition
- Unlawful drugs

Remarks

- Any alcohol imported will be subject to import duties and taxes