

This guide is compiled from the FIDI Customs Guide for reference only. Customs regulations change frequently; please consult your Seapoe relocation consultant for the latest requirements before shipping.

Updated 2023

Returning Citizens (Mauritian)

Documents Required

- Valid original Mauritian passport of the shipper and original passports of his/her family.
- Client contact details and delivery address.
- Original residence permits for family members accompanying the client to Mauritius if such family members are not Mauritian passport holders.
- Detailed, valued inventory dated and signed must cover all the items effects coming to Mauritius.
- Passport memo.
- Original Mauritius Revenue Authority (MRA) customs duties and tax exemption form.
- Statement from customer attesting that no alcohol or medical product are in the shipment if it is the case otherwise provide detailed inventory value.
- Detailed valued inventory for any medications or medicinal goods or a signed statement that no such goods are contained within the shipment.

Customs Prescriptions

- Name on the Bill of Lading / Waybill must be the same as on the passport.
- Passport memo.
- Shipper must imperatively be present in Mauritius at the time of customs clearance.

Remarks

- The shipper must apply for a memo passport at the passports and immigration bureau upon their arrival in Mauritius and at least 7 working days before their container is offloaded in Mauritius. The memo passport will be directly sent to customs.
- Alcohol product subject to custom taxes.
- Clients should strictly avoid the inclusion of such goods in their shipment as same result in long custom process and incur additional charges.
- Shipper must be imperatively present in Mauritius at the time of customs clearance except if he is a diplomatic client.
- Original passport & original permits are imperative for customs clearance.
- Passport Memo to be obtained by the shipper at the Passport and Immigration Office of Port Louis before arrival of the shipment (returning citizen Mauritian only).
- If goods belonging to a family of shipper (wife, husband, and children) are loaded to a shipment: original passports, residential permits, wedding and birth certificates are imperative for customs clearance.
- Do not load on shipment: alcohol and pharmacy products.
- For Air freight shipment, original documents will only be returned upon delivery of goods.
- Customs clearance 5 – 10 working days.
- Airport and storages charges applicable.

Expatriate Customer

Documents Required

- Original passport + copy of last arrival stamp in Mauritius (a copy of the passport should be sent before packing to verify the B/L for approval).
- Original work permit or original residence permit (A4 and plastic card) or Visa premium copy of the shipper and of his/her family (if their belongings are in the container).
- Detailed, valued inventory dated and signed, must cover all the items effects coming to Mauritius.
- Original Mauritius Revenue Authority (MRA) customs duties and tax exemption form.
- Detailed valued inventory for alcohol even if there is no alcohol in the shipment – these items are to be strictly avoided.
- Detailed valued inventory for medication– these items are to be avoided because will cause delay in custom clearance and result in additional charges.
- Client contact details and delivery address.

Customs Prescriptions

- Name on the Bill of Lading/ Waybill must be the same as on the passport.
- Occupation / Residence permit.
- Shipper must imperatively be present in Mauritius at the time of customs clearance.

Remarks

- For Visa Premium, exemption only on clothes and shoes.

Diplomatic Customer

Documents Required

- Passport copy.
- Copy of diplomatic passport & last arrival date in Mauritius.
- Packing list (dated and signed by the client).
- Valued and detailed inventory list must cover all items effects arriving to Mauritius.
- 2 sets of exemption letter from the Ministry of Foreign Affairs must be obtained by a local embassy prior to vessel arrival
- Residence Permit and/or Work Permit of the shipper
- Client information Request Sheet.
- Alcohol & Medicine declaration form duly filled by the client and signed, exemption certificate must be granted for these items as well.

Customs Prescriptions

- Local Embassy address and name of the diplomat should be on the Bill of Lading / Waybill (name of diplomat must be the same as on the passport).
- Exemption certificate.

Remarks

- Originals for the exemption letter are required to proceed with customs clearance.
- Obtaining this exemption certificate takes at least 15 working days.