

OMAN

This guide is compiled from the FIDI Customs Guide for reference only. Customs regulations change frequently; please consult your Seapoe relocation consultant for the latest requirements before shipping.

Updated 2024

Removal goods

Documents Required

- Passport (clear copy) including the page where Oman visa is stamped.
- E-Visa/E-Residence Permit (clear copies).
- Inventory in English (fully detailed and clear copies). Customs does not accept "PBO" entries.
- Letter authorizing Destination Agent to register the owner in Oman Customs Efilling Called Bayan, to clear shipment.
- Electronic Original Bill of Lading/Airway Bill. In case of Express release Bill of Lading, copy of Bill of Lading is required.
- Client Oman mobile number (for Bayan).
- Residence Card copy front and back issued by ROP (ROYAL OMAN POLICE).
- Duty Exemption Certificate issued by Ministry of Foreign Affairs (only for diplomatic shipment).
- HS Codes for effects in shipment.

Customs Prescriptions

- Customer must hold a valid Oman visa - visa/residence permit is required for custom clearance.
- 100% inspection on all shipments.
- All Import shipment irrespective of Mode Sea, Air, Road must be palletised, any shipments arriving in Oman after 15 July by Road and 15 September by Sea and Air will risk being returned to origin.
- Shipper can arrange more than 1 shipment within 6 months of arrival.
- Personal effects are subject to be open for inspection by custom authorities.
- Normal customs clearance takes 6-7 working days for sea and 4-5 working days for air. Fridays and Saturdays Customs will remain closed.
- Customs and port authorities will allow 5 days of free storage for full container load shipments. It depends on the shipping line as most lines like MSC CMA Maersk provides only 3 demurrage free day. Best to buy minimum 10 days. Port and line calculate calendar days and even if ship arrives at 23:55 hrs, it will be considered that date of arrival.
- Books, literature, audio/video cassettes, records, CD's etc. are all detained by customs for screening and will be released
- to consignee only after approval by the Ministry of Information.

Remarks

- Oman Customs has introduced an E-Clearing system called "BAYAN".
- All documents are to be electronically submitted.
- As per this, all personal effects and cars shipments arriving in Oman must pass this system.
- The shipper has to get him/her registered at the customs; this can be done by him/her if in Oman or by their local agent online.
- Shipper can add very small amount of dry foodstuff if the items are in original packing with

their expiry date clearly visible on the pack, the expiry date should be much beyond the date of arrival in Oman.

- The approximate time frames for Customs clearance are as follows:
- Se/full container loads (FCL): 6-7 business days;
- Sea/less-than-container loads (LCL): 7-9 business days;
- Air shipments: 4-5 business days.
- The approximate time frames for Customs clearance during Ramadan are as follows:
- Sea FCL: 8-9 business days;
- Sea LCL: 10-12 business days;
- Air shipments: 5-6 working days.
- Shipment consignee must be the owner of the goods.

Prohibited Items

Customs Prescriptions

- Alcoholic beverages and tobacco products:
- Liquors/ Wine/ Whisky is a strict NO.
- If found in shipment it can be imposed with heavy duties and penalties, customs will detain under refusal for release.
- Only Diplomatic shipments are allowed to add this under permission that the embassy handles directly with the Ministry and obtains letter from Ministry to import Liquor/Wine/ Whisky.
- Pornographic literature, videos, films and pictures
- Including simple nudity of all kinds – nude pictures or paintings.
- Products of Israeli origin.
- Wireless and communication equipment, including walkie-talkie systems and remote cordless telephones, telescope.
- Political and religious literature
- Needs prior approval from the Ministry of Information.
- Drugs and narcotics.
- Medicine or prescriptions drugs are allowed in reasonable quantities but can be subject to analysis.
- Objects made of ivory or any endangered species.
- Political or religious literature or statues that might be deemed offensive to the Omani government or the Islamic faith.
- Explosives, firearms, ammunition, knives, swords, daggers, spears, etc.
- Even toy guns and decorative items of this nature are subject to confiscation.
- Military uniforms and equipment.
- Are not allowed until proper approval received from Ministry of Defence.
- Perishable foodstuff.
- E-Cigarettes.
- Drones.

Remarks

- Books, pictures, records, films, tapes, slides, movies, videos, compact discs, computer software's, ..., are subject to censorship and confiscation (must be packed separately for easy access), a process which can take up to 3 weeks.
- If found unsuitable, such items will be destroyed and the consignee is liable to pay a fine.
- All prohibited articles detained by customs may be destroyed without the consignee's consent.

Wood Packaging

Customs Prescriptions

- Wood packaging (ISPM 15) – fumigation requirements:
- Export of any commodity packed in wood with thickness exceeding 6 mm will not be allowed for Export and Import unless they are treated by heat or fumigated by methyl bromide gas and bears the official recognized stamp by the Ministry or the authorized private companies.
- This requirement also applies to the imported goods to the Sultanate packed in the same wooden material, which shall not be allowed to enter the Sultanate without being similarly treated and bear the recognized official stamp.
- Therefore, for all export shipments which are packed in wood with thickness exceeding 6 mm should be heat treated or fumigated and packages are stamped as above. The necessary heat treatment/fumigation certificate should be attached to the Customs Bill of Export before processing.

Remarks

- Please ensure all wooden packing / crate / lift vans must be heat treated with clear visible ISPM marking.
- Non-compliance will result in fines and penalties.